

Limited Warranty

Patio 500™ is warranted for a period of five (5) years from the date of the original installation against excessive fading or loss of strength from normal exposure conditions including sunlight, rot, and normal atmospheric chemicals which may render the fabric unserviceable. This warranty does not cover damage from acts of God, vandalism, neglect, or improper use.

In the unlikely event of fabric failure during the warranty period, Glen Raven Technical Fabrics, LLC will supply new fabric free to replace the fabric that becomes unserviceable. Labor and installation are not covered by this warranty.

No other warranty, expressed or implied, including any implied warranty of merchantability of fitness for a particular use, is made by the Glen Raven, Inc. companies (Tri Vantage, LLC and Glen Raven Technical Fabrics, LLC). In no event shall either Glen Raven, Inc. company be liable for damages to any persons or property, or any consequential or incidental damages.

To get service, please contact the fabricator and he will contact Tri Vantage, LLC to set the warranty process in motion. The fabricator will inspect the installation and secure replacement fabric for you if the fabric has failed.





